

Terms and Conditions Template for LCT Forever / Jhatpat Service

1. General Terms and Acceptance

- **Agreement:** These Terms and Conditions ("**Terms**") constitute a binding agreement between **LCT Forever Enterprise** (referred to as "**Company**," "**We**," "**Us**," or "**Jhatpat Service**") and any User or Direct Seller (referred to as "**You**").
- **Acceptance:** By registering an account, purchasing a Monthly Membership, or utilizing any Service provided through the Jhatpat App or website, You agree to be bound by these Terms.
- **Governing Law:** This agreement shall be governed by and construed in accordance with the laws of India, including the Consumer Protection Act, 2019, and the Consumer Protection (Direct Selling) Rules, 2021.

2. Services and Membership

- **Service Platform:** The Company operates a local search and transaction platform (Jhatpat Service) enabling Users to connect with third-party service providers ("**Vendors**") across various categories.
- **Limitation of Liability (Services):** The Company is an aggregator and facilitator. **We do not guarantee the quality of the services provided by third-party Vendors.** Users utilize Vendor services at their own risk. The Company's liability is strictly limited to issues arising directly from the use of the Jhatpat platform itself.
- **Monthly Membership:**
 - **Fee:** Access to the full suite of services and the Referral Program requires a mandatory Monthly Membership fee of **₹100 + GST** (can be changed anytime without prior notice).
 - **Cancellation/Refunds (Membership):** The initial membership fee is non-refundable. Users may cancel auto-renewal at any time through the App settings.

3. Direct Selling and Referral Program

- **Direct Seller Status:** Purchasing the Monthly Membership grants you the status of a **Direct Seller** within the LCT Forever Referral Program.
- **Compliance:** The Referral Program is governed by the Direct Selling Rules, 2021, and is **not a money circulation scheme or pyramid scheme**.

Earnings are strictly based on the sale of the monthly subscription service and are subject to all applicable tax laws (TDS, GST, etc.).

- **Compensation Plan:**

- **Commission Basis:** Commissions (Referral Bonuses) are paid based on a 10-level structure, as detailed in the compensation plan, and are strictly related to the successful sale and payment of subsequent Monthly Memberships within Your downline network.
- **Prohibition on Recruitment Fees:** You must not charge or compel any prospective participant to purchase the subscription or inventory in excess of their ability to sell or consume.
- **No Guarantee of Income:** The Company makes **no guarantee or representation of specific income, profit, or earnings**. Success in the Referral Program depends entirely on the Direct Seller's individual efforts, market conditions, and sales performance.

- **Tax Responsibility:** Direct Sellers are responsible for complying with all applicable tax laws, including reporting income and paying taxes on all earned commissions.

4. Financial Clauses

- **Payment Processing:** The Company utilizes secure third-party payment gateways for all transactions (membership fees and Jhatpat Mall purchases). The Company is not responsible for technical failures of the payment gateway.
- **Commission Payouts:** Referral Bonuses will be calculated and disbursed as per the Company's monthly/weekly/real-time payout cycle, after deducting all applicable taxes (TDS) and administrative charges.

5. Grievance Redressal and Dispute Resolution

- **Grievance Officer:** The Company shall maintain a dedicated **Grievance Redressal Officer** whose details (Name, Contact, Address) will be posted on the official website/App.
- **Resolution Timeline:** All user and Direct Seller grievances will be acknowledged within **48 hours and resolved** within a maximum of **30 days** from the date of lodging.
- **Dispute Resolution:** In the event of a legal dispute, the parties agree to first pursue amicable settlement through mediation. If unresolved, all disputes

shall be subject to the exclusive jurisdiction of the Courts located in **Delhi, India**, where the Corporate Office is registered.

Disclaimer: *This document serves as a legal template and is not a substitute for professional legal advice. LCT Forever Enterprise must seek advice from a qualified legal professional in India to finalize, implement, and comply with all specific legal and regulatory requirements applicable to its business model.*